

A woman with long blonde hair, wearing a dark jacket and carrying a large black bag, is shown from the side. She is holding a smartphone up to a door handle, demonstrating the use of a mobile app for access. The background is a blurred interior space with glass doors. The entire image has a blue color overlay.

amenitylinc

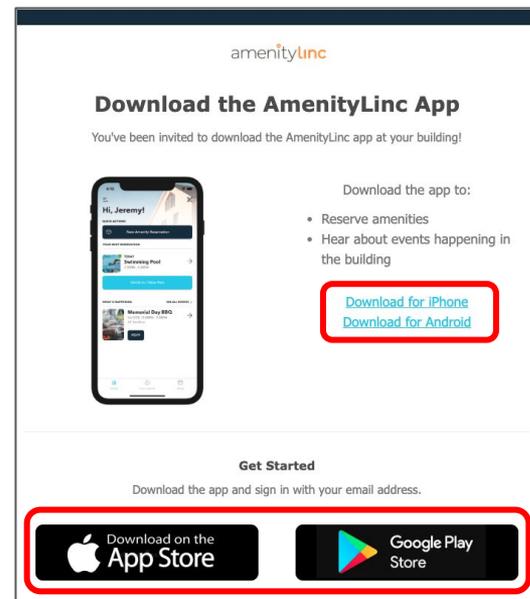
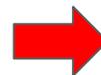
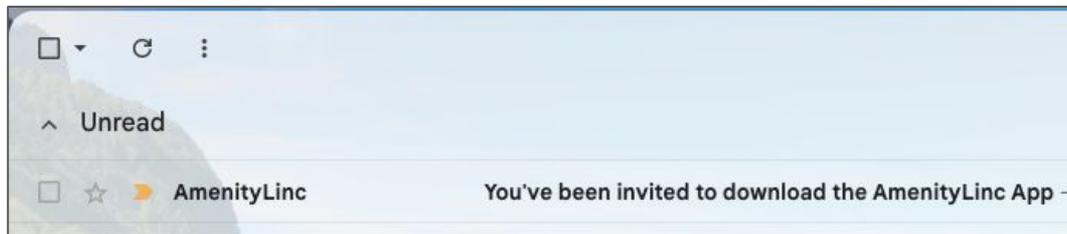
Mobile App Basics

THE AMENITY COLLECTIVE

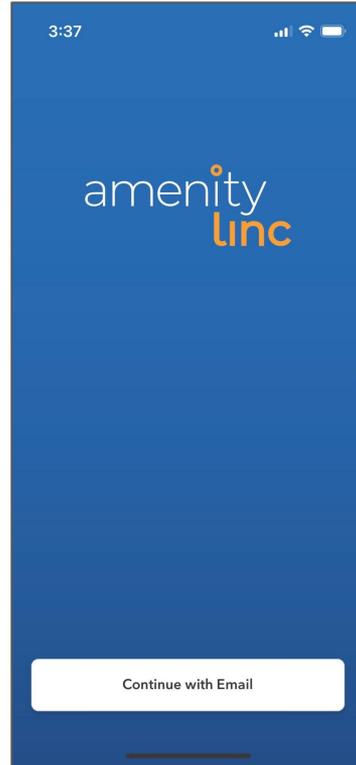
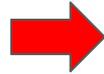
Accept The AmenityLinc App Invitation

Once your Management team processes your registration, you will receive an email from AmenityLinc.

Open the email and click the button or link that corresponds to your mobile device to download the AmenityLinc App

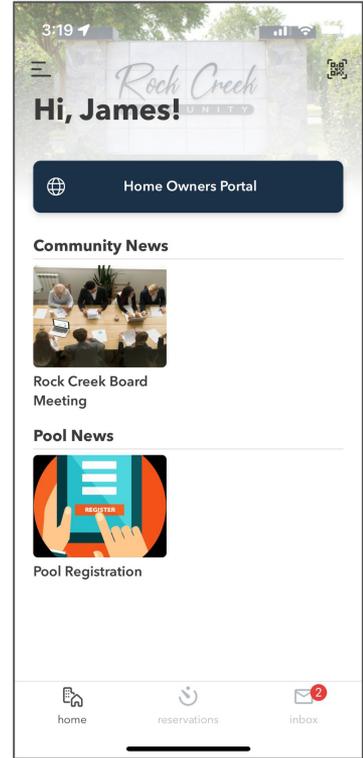
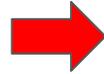
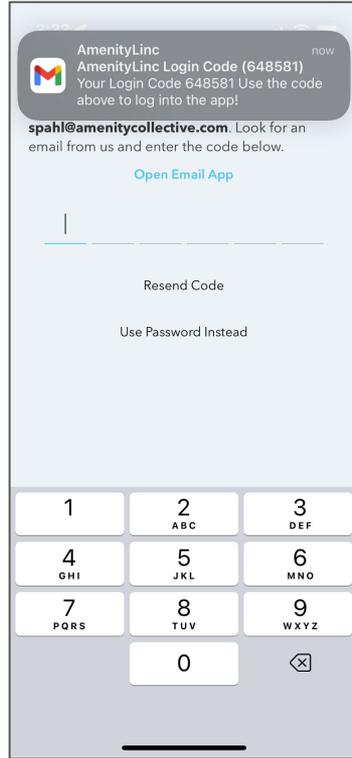
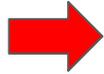
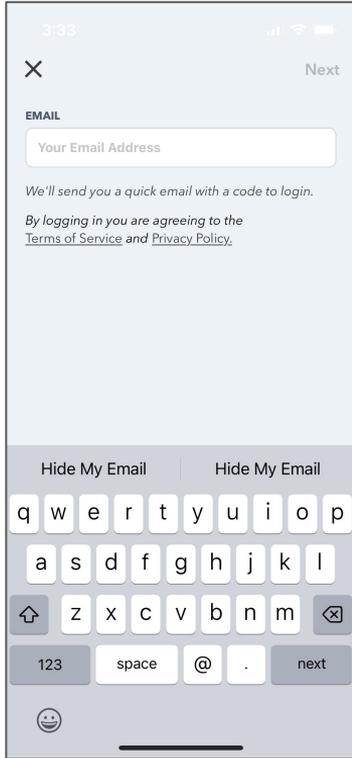


On your mobile device tap the “Linc” app to login



Make sure to use email address provided to Management

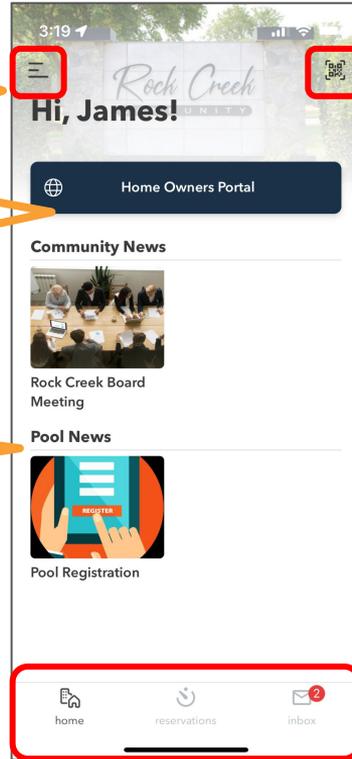
Enter Email address and Pass Code to Login





Navigation

Home Screen General Navigation



Menu

Link to Portal

Community/Pool News

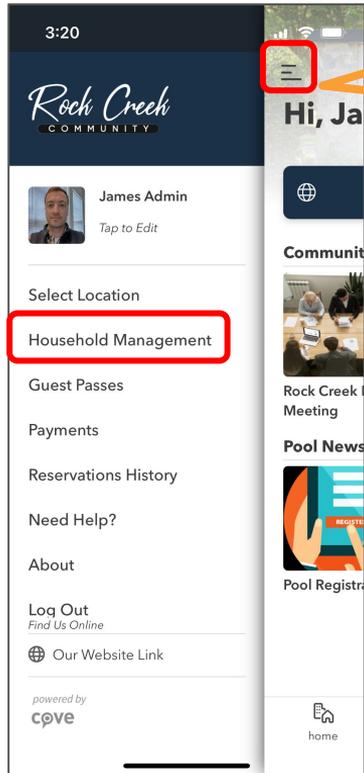
QR Code
("Digital Pass")

Home, Reservations,
Inbox Features

The image features a solid blue background. In the center, the word "Households" is written in a white, sans-serif font. Surrounding the text are several overlapping, hand-drawn style yellow circles of varying radii, creating a circular frame effect.

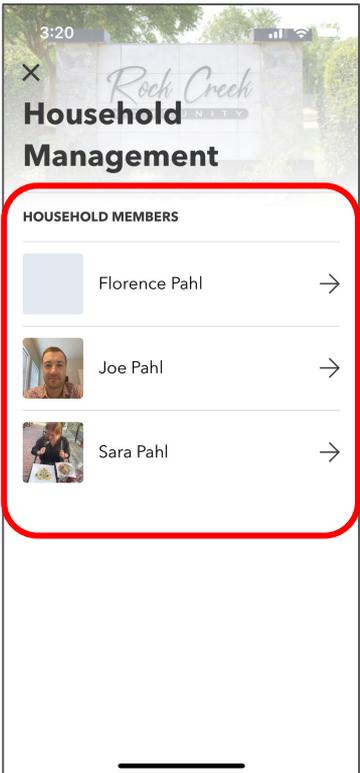
Households

Edit Household Members



Tap
“Menu”

Tap
“Household
Management”



Tap
Member's
Name to Edit

The image features a solid blue background. In the center, the text "Guest Passes" is written in a white, serif font. Surrounding the text are several overlapping, hand-drawn style yellow circles of varying radii, creating a circular frame effect.

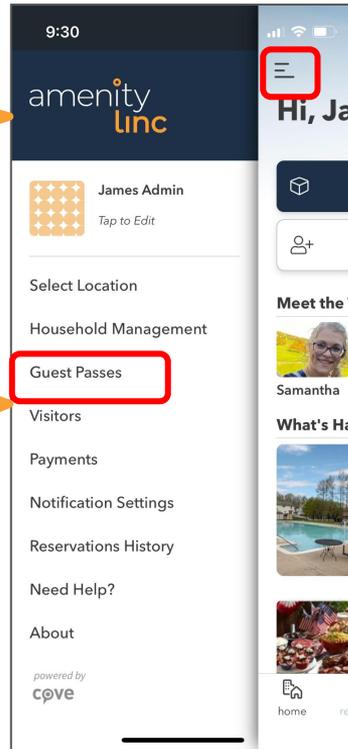
Guest Passes

Purchasing Guest Passes

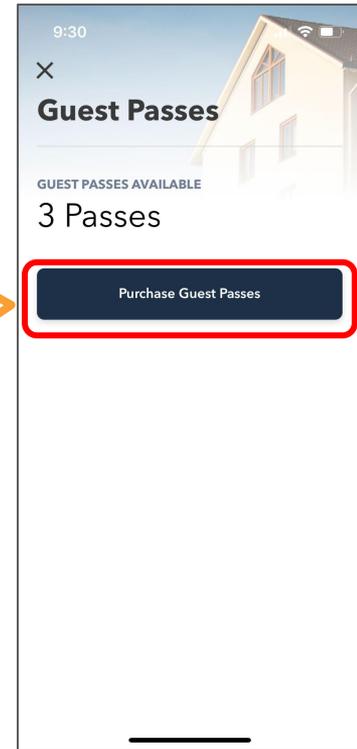
Residents can purchase additional guest passes based on Community policy through their mobile app.

Tap
“Menu”

Tap
“Guest Passes”



Tap
“Purchase Guest
Passes”



Purchasing Guest Passes

*Note payment methods are only stored locally to your device and your account information will not be shared

Add Payment

←
Purchase Passes

SELECT AN OPTION

- 1 Pass \$2.50
- 5 Passes \$10.00
- 20 Passes \$20.00
- 50 Passes \$50.00

PAYMENT METHODS

+ Add Payment Method

Complete Payment

Select Bundle

←
Purchase Passes

SELECT AN OPTION

- 1 Pass \$2.50
- 5 Passes \$10.00
- 20 Passes \$20.00
- 50 Passes \$50.00

PAYMENT METHODS

+ Add Payment Method

SUMMARY

1 Passes	\$2.50
Processing Fees	\$0.38
Total	\$2.88

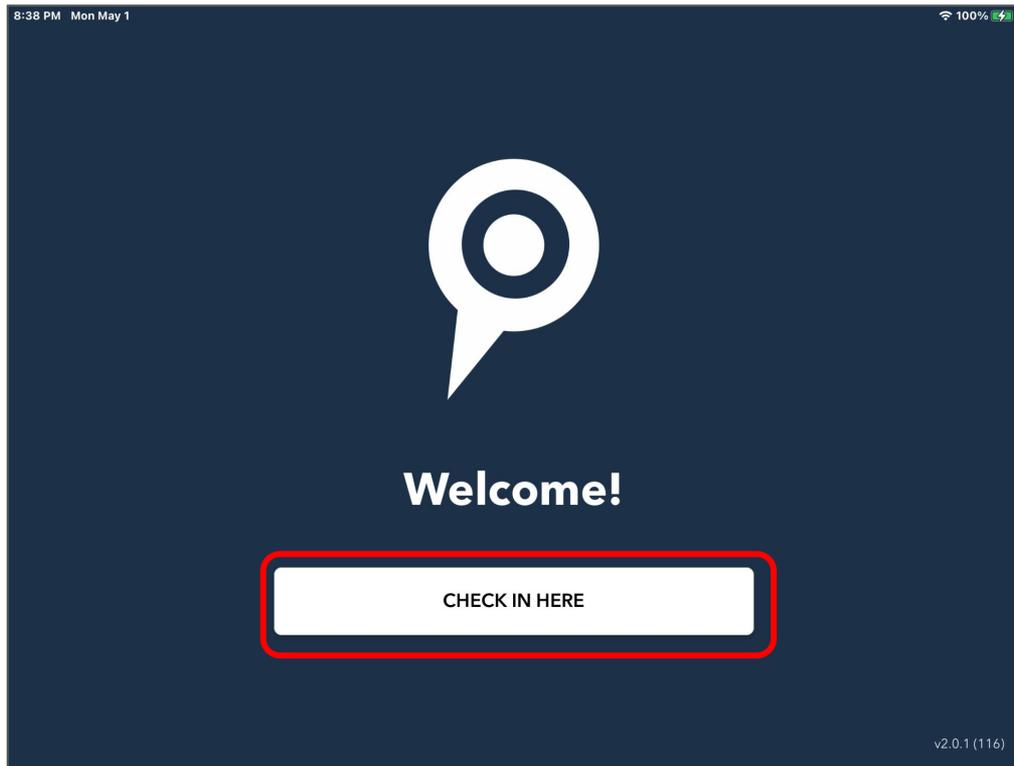
Complete Payment

Complete Payment

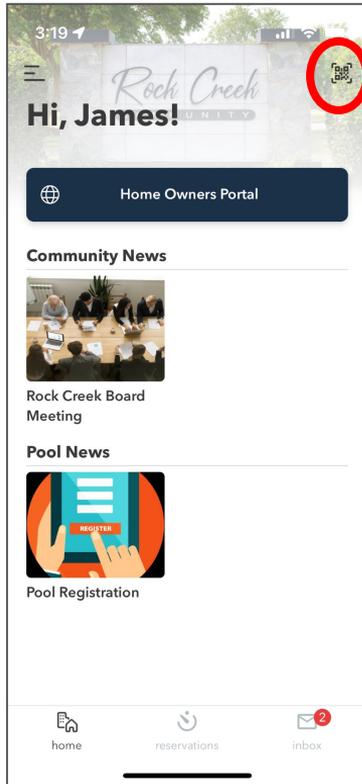


Check-in Process

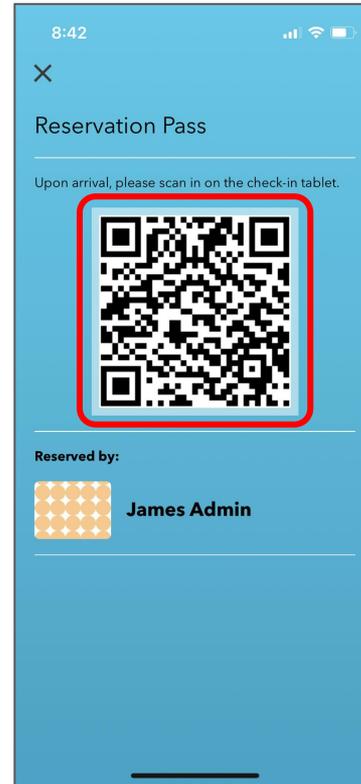
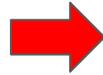
On Property's Tablet tap "Check In Here"



On Mobile device Tap QR icon from Home Screen



Tap QR icon



Scan QR Code

“Select Who’s Attending” and tap “Check In”

Select Who's Attending

Household Members

- Florence Pahl
- Sara Pahl
- Joe Pahl

Add Guests

How many guests are attending?

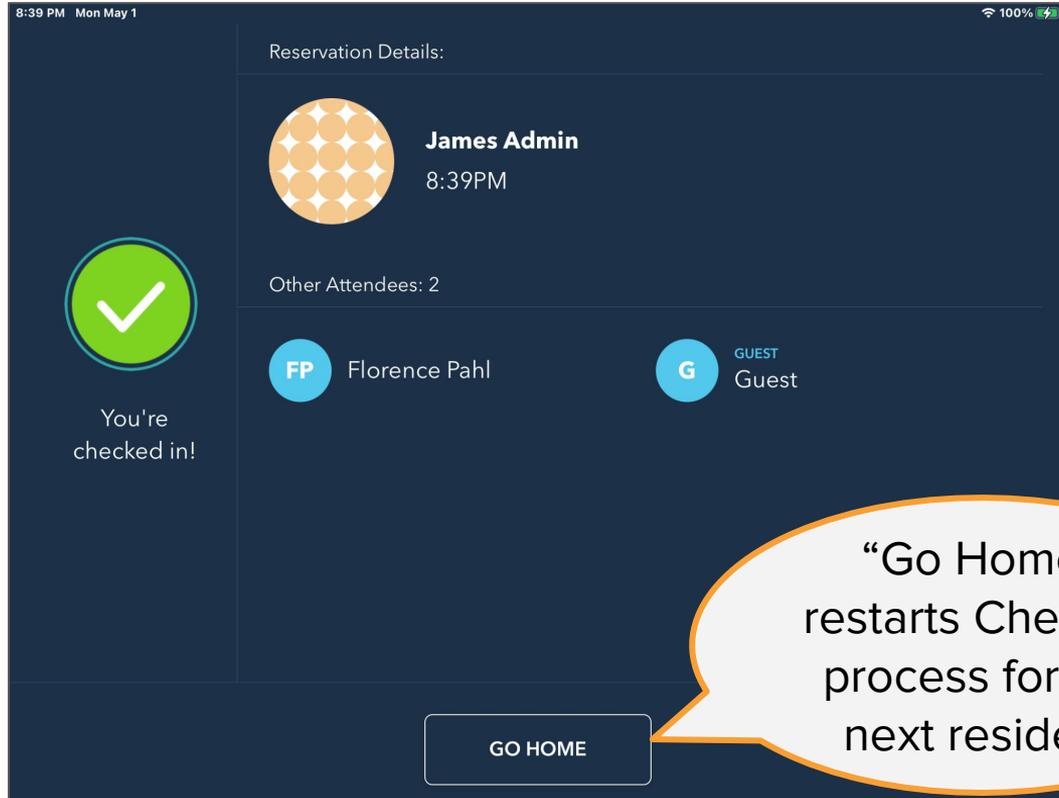
⊖ 1 ⊕

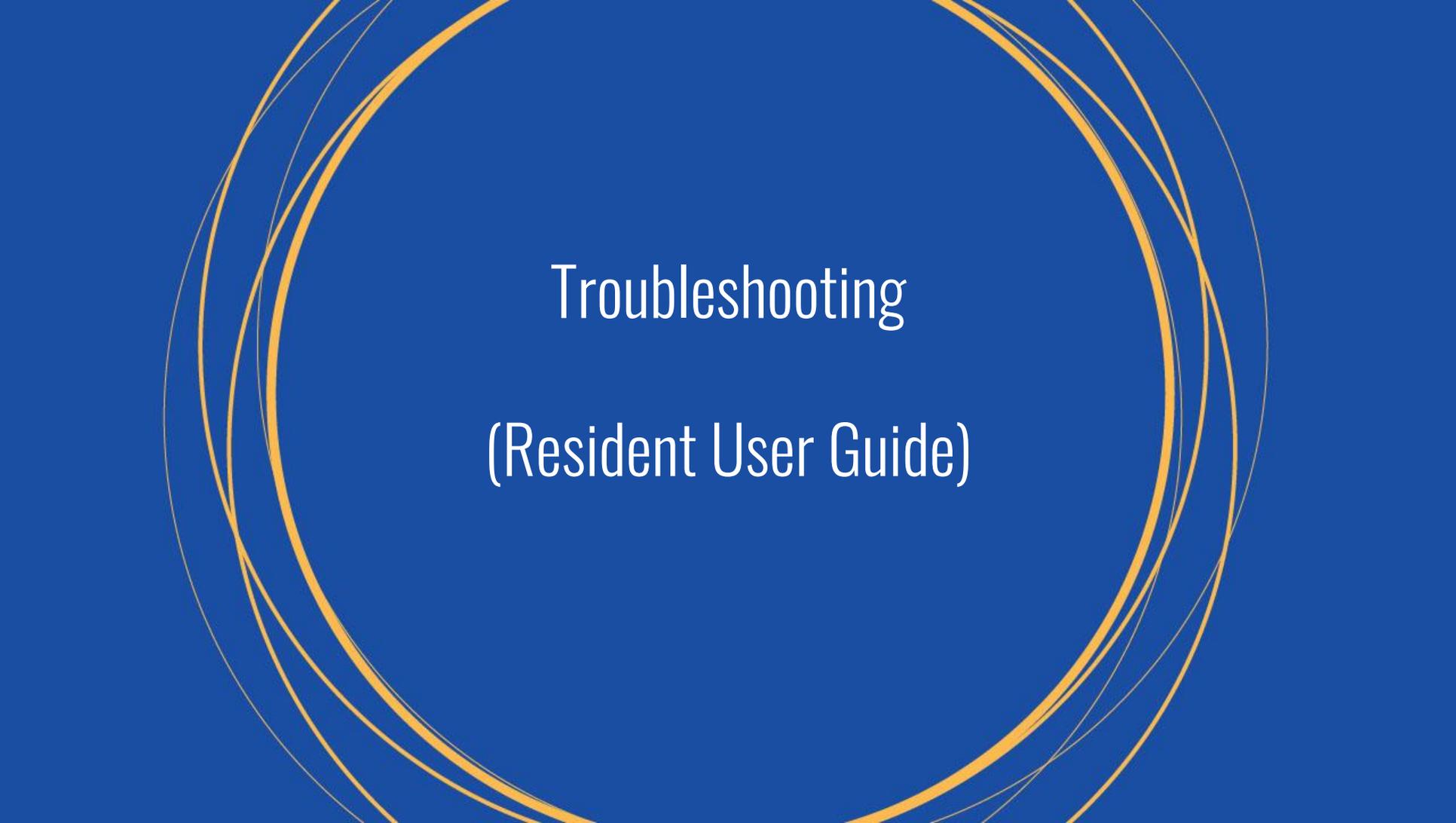
Guest Passes Available: **3**

You can add more guest passes to your account on your mobile app

CHECK IN

Review confirmation of Check-In

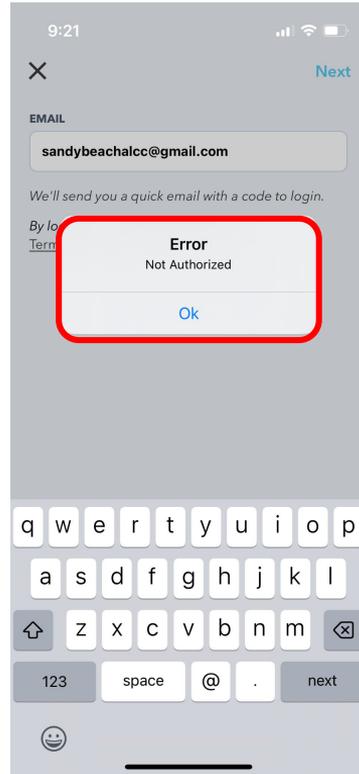
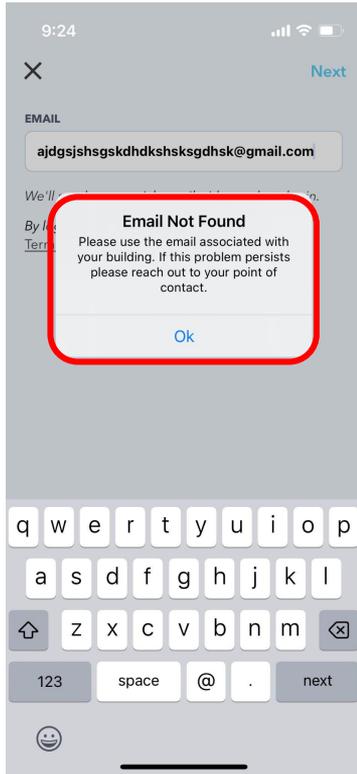




Troubleshooting

(Resident User Guide)

Login Troubleshooting for Resident on Mobile App



If you receive either error message, please capture a screenshot of the error message and send it to your management team.

Make sure to let your team know which email address you were attempting to login with so they can make sure your account is configured correctly.

Additional Support Needed

With any other account issues or questions that cannot be resolved upon check-in, please contact your management team.